

## INTEB PRIVACY POLICY

This privacy policy will explain how our organisation uses the personal data we collect from you when you use our website. If you require any information on how we collect and/or use your personal data, please contact us using the details below:

### Contact Details

Inteb, Egerton House, 2 Tower Road, Birkenhead, Wirral, CH41 1FN  
0151 601 3476

[hello@weareinteb.co.uk](mailto:hello@weareinteb.co.uk)

### Topics:

- What data do we collect?
- How do we collect your data?
- How will we use your data?
- How do we store your data?
- Marketing
- What are your data protection rights?
- What are cookies?
- How do we use cookies?
- What types of cookies do we use?
- How to manage your cookies
- Privacy policies of other websites
- Changes to our privacy policy
- How to contact us
- How to contact the appropriate authorities

### What data do we collect?

Our Company collects the following data:

- Personal identification information (Name, email address, phone number, etc.)

### How do we collect your data

You directly provide our Company with most of the data we collect. We collect data and process data when you:

- Provide your details via our Contact us page.
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.

## YOUR SUSTAINABILITY AND ENERGY PARTNER



T: +44 (0)151 601 3467  
[weareinteb.co.uk](http://weareinteb.co.uk)

Company No: 08556305  
VAT No: 176804189

**INTEB**  
Egerton House, 2,  
Tower Road,  
Birkenhead CH41 1FN



### How will we use your data?

Our Company collects your data so that we can:

- Process your query and manage your account.

### How do we store your data?

Our Company securely stores your data on our secure servers, within the UK. Your data will be processed securely at our offices.

Our Company will keep your data for the duration of your relationship with us. Once this time period has expired, we will delete your data by removing it from our servers.

### Marketing

Our Company would like to send you information about products and services of ours that we think you might like.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop our Company from contacting you for marketing purposes.

If you no longer wish to be contacted for marketing purposes, please email [hello@weareinteb.co.uk](mailto:hello@weareinteb.co.uk)

### What are your data protection rights?

Our Company would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

Under data protection law, you have rights including:

**Your right to be informed** – You have the right to be kept informed about the collection and use of your personal data.

**Your right of access** – You have the right to ask us for copies of your personal information.

**Your right to rectification** – You have the right to ask us to rectify information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

**Your right to erasure** – You have the right to ask us to erase your personal information in certain circumstances.

**Your right to restriction of processing** – You have the right to ask us to restrict the processing of your information in certain circumstances.

**Your right to data portability** – You have the right to ask that we transfer the information you gave us to another organisation, or to you, in certain circumstances.

**Your right to object to processing** – You have the right to object to the processing of your personal data in certain circumstances.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: [hello@weareinteb.co.uk](mailto:hello@weareinteb.co.uk)

Call us at: 0151 601 3476

Or write to us: Inteb, Egerton House, 2 Tower Road, Birkenhead, Wirral, CH41 1FN

### Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behaviour information. When you visit our website, we may collect information from you automatically through cookies or similar technology.

For further information, visit [allaboutcookies.org](http://allaboutcookies.org).

### How do we use cookies?

Our Company uses cookies in a range of ways to improve your experience on our website, including:

- Understanding how you use our website.



### What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- **Functionality** – Our Company uses these cookies so that we recognise you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first- party and third-party cookies are used.
- **Advertising** – Our Company uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address. We may also share online data collected through cookies with our advertising partners. This means that when you visit another website, you may be shown advertising based on your browsing patterns on our website.

### How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

### Privacy policies of other websites

Our Company website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

### Changes to our privacy policy

Our Company keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 24 October 2023.

### How to contact us

If you have any questions about our Company's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: [hello@weareinteb.co.uk](mailto:hello@weareinteb.co.uk)

Call us: 0151 601 3476

Or write to us at: Inteb, Egerton House, 2 Tower Road, Birkenhead, Wirral, CH41 1FN

### How to contact the appropriate authority

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Helpline number: 0303 123 1113